

IDPROTECT®

Your Stamford Federal Credit Union checking account is about to work for you. Now it's time to start taking advantage of the **Identity Theft Protection Service** your account offers:

- **IDProtect® – identity theft protection service for you, your family, and joint account owners¹:**
 - ✓ **Credit File Monitoring** – Daily credit file monitoring and automated alerts of key changes to your Experian, Equifax and TransUnion credit reports [registration/activation required]
 - ✓ **Total Identity Monitoring** – Continuous monitoring of over 1,000 databases including credit, Social Security, public records, real property records, telephone and many others
 - ✓ **3-in-1 Credit Report** – request new 3-in-1 report every 90 days or upon receipt of credit alert [registration/activation required]
 - ✓ **Credit Score** – Receive new single bureau credit score with every new credit report
 - ✓ **Up to \$10,000 identity theft expense reimbursement coverage²** – for expenses associated with restoring your identity
 - ✓ **Fully managed Identity Theft Resolution Services and Personal Information Management Program** [for a full list of benefits and services, visit www.IDProtectMe247.com]
 - ✓ **Access to a dedicated fraud specialist** assigned to manage your case who will work with you until your credit and identity are restored
 - ✓ **Identity theft recovery case plan** to inform you of the recovery process
 - ✓ **Debit and credit card registration** [registration/activation required]
 - ✓ **Online identity theft news center and valuable phone and web resources** [registration/activation required]
- **Cellular Telephone Protection²** – Receive up to \$300 replacement or repair costs if your cell phone is stolen or damaged, in the U.S. and abroad. (Please see Guide to Benefits for additional details regarding eligibility, terms and exclusions.)

REGISTRATION AND ACTIVATION IS EASY:

1. Go to www.IDProtectMe247.com using Access Code **CT942185** and follow the simple step-by-step instructions to register and activate benefits, or
2. Call **1.877.610.7889** for questions related to any of the benefits and services, or for assistance with registration and activation.

Thank you for allowing us to serve your financial needs. We appreciate your trust in us. If you have any questions regarding your checking account, ask a representative with Stamford Federal Credit Union.

Sincerely,

Stamford Federal Credit Union



stamfordcu.org
203.977.4701



POWERED BY:



ACCESS CODE: CT942185

24/7 News and Information at www.IDProtectMe247.com



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WHAT IF YOU HAVE BEEN IMPACTED BY IDENTITY THEFT?

If you have been affected by identity theft, a specialist will be available to assist you right away. Simply call IDProtect Service Center at 1.877.610.7889 for help with questions or to file an Identity Fraud Expense Reimbursement claim (please have your insurance certificate available when calling). To speak to a Resolution Fraud Specialist: M-F. 8:30am–5:00pm – call 1.877.610.7889; After Hours - call 1.877.237.9602.

¹IDProtect service is a personal identity theft protection service available to personal check account owners and their eligible family members. The service is available to non-publicly traded businesses and their business owner(s) listed on the account and their eligible family members (service not available to employees or authorized signers who are not owners). Service is not available to a “signer” on the account who is not an account owner. Service is not available to clubs, organizations and/or churches and their members, schools and their employees/students. For revocable grantor trusts, the service is available only when a grantor is serving as a trustee and covers the grantor trustee(s) and their eligible family members. For all other fiduciary accounts, the service covers the beneficiary, who must be the primary member, and their eligible family members (Fiduciary is not covered). Family includes: Spouse, persons qualifying as domestic partner, and children under 25 years of age and parent(s) of the account holder who are residents of the same household.

²Special Insurance Program Notes: The descriptions herein are summaries only. They do not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for complete details of coverage and exclusions. Insurance is offered through the company named on the certification of insurance. Guide to Benefits is enclosed.

Insurance products are not insured by NCUA or any Federal Government Agency; not a deposit of or guaranteed by the credit union or any credit union affiliate.

BRANCH LOCATION

Stamford Government Center
888 Washington Boulevard – 6th floor
Stamford, CT 06901-3706

OFFICE HOURS

Mon. & Tues. 8:00am–4:15pm
Wed. 12:00pm–4:15pm
Thurs. & Fri. 8:00am–4:15pm

CONTACT US

Phone: 203.977.4701
Fax: 203.324.7546
1.800.648.1523



**STAMFORD FEDERAL
CREDIT UNION**

**stamfordcu.org
203.977.4701**

This credit union is federally insured by the National Credit Union Administration and is an Equal Housing Lender.

LOST OR STOLEN CREDIT CARD NOTIFICATION

During regular business hours | 1.800.543.5073
After business hours | 1.800.597.9833
After business hours outside USA | 1.727.570.4881

NEED TO FILE A CLAIM?

If you have any questions regarding the identity theft insurance or wish to file a claim under the Master Policy, call 1.877.610.7889
Cellular Telephone Claim – call 1.877.610.7889

TO SPEAK WITH A RESOLUTION FRAUD SPECIALIST:

Call 24 hours a day: 1.866.842.5208

**Visit www.IDProtectMe247.com for more information
or call 1.877.610.7889.**

LOST OR STOLEN DEBIT CARD NOTIFICATION

During regular business hours | 1.203.977.4701
After business hours | 1.800.264.5578
After business hours outside USA | 1.701.461.0621

NEED TO FILE A CLAIM?

If you have any questions regarding the identity theft insurance or wish to file a claim under the Master Policy, call 1.877.610.7889
Cellular Telephone Claim – call 1.877.610.7889

TO SPEAK WITH A RESOLUTION FRAUD SPECIALIST:

Call 24 hours a day: 1.866.842.5208

**Visit www.IDProtectMe247.com for more information
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